

Consumer/Survivor Visionary Leadership

Khatera Aslami-Tamplen

March 15, 2013

Webinar Hosted by National Coalition for Mental Health Recovery

1. Servant Leadership
2. Start with an End Vision
3. Execution
4. Power of Enthusiasm

Intro

- My journey to Alameda County BHCS
- Mentors (Sally Zinman, Jay Mahler, Mary Ellen)
- 5 Key Concepts of Recovery/WRAP
- National c/x/s and Mental Health Orgs

Servant Leadership

- You work for those who work for you
- Influence over Authority

Start with an End Vision

- Develop a clear vision
- Who, What, When, and How

Focus on Execution

- Nothing About Us Without Us- Always
- Check the small things, re-check them, and once you have re-checked them, check them again.

- Do it right the first time

The Power of Enthusiasm

- Authentically hold it
- Everyone in healthcare is a leader

Books:

- Hardwiring Excellence, By Quint Studer
- The Great Employee Handbook
- Crucial Conversations/Confrontations
- On Our Own by Judi Chamberlin

Trainings:

- WRAP Facilitator Seminar I- III
- Mindfulness/DBT
- Peers Specialist